

November 6, 2020



Dear Trousdale Friends & Family,

COVID cases are on the rise in California again as evidenced by the increase of the positivity rate to 3.3%. We have experienced an increase in positive tests also. Our current numbers are 11 staff and 20 residents in the 10-day isolation period spread over five of our communities;

Eskaton Care Center Manzanita

Eskaton Care Center Greenhaven

Eskaton Village Carmichael

Eskaton Lodge Gold River

The Reutlinger Community

Remember that Eskaton has 30 communities, and over 5,000 residents and staff, so please check with your local community Executive Director for any questions you may have regarding infection control protocols, visitation, etc.

For assisted living, we continue to test 25% of our employees weekly so that all staff are tested monthly and all staff in skilled nursing are tested each week as mandated by state licensing agencies. Please be assured that masking, social distancing, hand washing, sanitizing surfaces, and daily temperature checks are strictly monitored where appropriate.

Some of the conditions set by county health departments and state licensing agencies have started to ease a bit. With the proper precautions, our residential communities are able to partially open dining rooms and salons, and the 14-day quarantine requirement is not automatic for residents leaving and returning. For skilled nursing, it is permissible now to have indoor visitation in a designated area and limited in-room visitation when specific criteria set by public health and licensing agencies are met. Once again, please check with your local community.

For almost nine months now, our dedicated staff have provided compassionate care and kept their residents as safe as possible, so a huge THANK YOU to them, and keep up the good work! Caring for the emotional and physical needs of our residents will remain our priority.

Thank you everyone and stay well!

Todd Murch, CEO

Eskaton

