December 4, 2020

THE TROUSDALE
Assisted Living and Memory Care

Dear Friends and Family,

COVID cases have continued to increase in California and the Governor's announcement of a regional stay-at-home order suggests that we may be headed for more restrictive conditions very shortly. At present, our Eskaton owned and managed communities have 26 staff and 21 residents in the 10-day isolation period.

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| Eskaton Care Center Fair Oaks | Eskaton Lodge Granite Bay |
| Eskaton Care Center Greenhaven | Eskaton Washington Manor – Mt. Shasta |
| Eskaton Care Center Manzanita | Eskaton Lassen Manor – Susanville |
| Eskaton Village Carmichael Care Center | O'Connor Woods |
| Eskaton Lodge Gold River | The Reutlinger Community |

Visitation protocols may vary by community, so please check with the specific Eskaton owned or managed property where your loved one resides.

There has also been a lot of news regarding the vaccine; when it will be available, in what quantities, and who will receive it. It is clear that senior living residents and staff will be a high priority; however, the news reports of 327,000 dosages in the initial distribution to California will probably not be sufficient for the number of individuals in hospitals and senior living communities. We anticipate having to operate our Eskaton communities under strict infection control protocols through the holidays.

As always, our focus will remain on the safety and well-being of our staff and residents. There is a sense of optimism as we look ahead to the prospect of vaccine approval and distribution early in the New Year.

Until that day arrives, and as we enter the holiday season, I would like to recognize our community staff who for the past nine months have shown an unwavering commitment to serving their residents. I would also like to thank our residents and family members for bearing with all of the infection control practices, visitation limitations, and extended amount of time we have all had to live and work under the cloud of the pandemic.

Best wishes for a happy and safe holiday season!

Todd Murch, CEO

Eskaton Management